

Disclaimer

Audi Track features and functionality require you to enter into a subscription agreement with Gridtrac Australia Pty Ltd ABN 95 764 527 278 (Gridtrac), who receive monitor and report on telematic data sent by the device fitted to your vehicle (the System).

Terms, conditions, limitations and exclusions apply. Device and System limitations include the following.

- System is dependent on the ability to receive GPS signals, which may not be accurately received or received at all depending on the location of the vehicle. Eg. Underground carparks; built-up cities; weather events; tunnels etc.
- System is dependent on receipt of mobile telephone reception, which may not be received in remote or underground areas, and may be affected by network congestion. Coverage is limited to the mobile network provider utilized in the delivery of the System.
- System requires a working vehicle electrical system. Faulty, dead or removed vehicle batteries will prevent system operation.
- System relies on being provided up to date mapping and vehicle routing information by its third-party mapping providers, and may not be accurate or complete.
- System programming limitations may impair our ability to determine your vehicle's precise location.

We and Gridtrac cannot guarantee that we will locate your vehicle as this is subject to the operational limitations of the device.

Failure to comply with terms and conditions may render you liable to us and Gridtrac, including costs of attempted vehicle recovery. You must have the device serviced promptly if we tell you to and not less than annually to ensure that the device works properly.

Functionality of the device inherently demands that personal information relating to you, your vehicle and any person driving the vehicle will be disclosed to us, Gridtrac and may be disclosed to relevant authorities. You acknowledge that personal information will be gathered and shared in this way. You also undertake to ensure that you will notify any authorised driver of your vehicle that his or her personal information may be shared in this manner. You are obliged to notify any user of the fitment of the device and procure the privacy consent of any authorised user. For full details, see the Gridtrac Privacy Policy at <https://track.myaudi.com.au/legal.aspx>.

Vehicle relocation assistance may require you to authorise us and enforcement agencies to take control of your vehicle.

You will be liable for the actions of your authorised users, and you are responsible for any unauthorised, accidental or unintentional activation of the device.

To the fullest extent permitted by law we and Gridtrac will not be responsible for any loss or damage expense suffered by you or any third party resulting from use of the System, and we and Gridtrac will not be liable to you if the system does not function as intended.

For full terms, conditions, limitations and exclusions see <https://track.myaudi.com.au/legal.aspx>.

Company Information

Business Name	Gridtrac Australia Pty Ltd
Physical address and the address for receipt of legal service of documents	Unit 33, Brooklyn Business Park, 650 Geelong Road, Brooklyn, Victoria, Australia, 3012
Postal address	Unit 33, Brooklyn Business Park, 650 Geelong Road, Brooklyn, Victoria, Australia, 3012
Phone numbers	1300 GRIDTRAC
Website address	http://www.gridtrac.com
Email address	support@gridtraccentral.com.au
ABN	95 764 527 278